



恒生銀行  
HANG SENG BANK

## Notice of Service Suspension for Magnetic Stripe Debit Card

For card security, Hang Seng Bank (China) Limited will suspend pure magnetic stripe debit card service **from 1 Aug 2020**, including ATM balance enquiry, ATM cash withdrawal, POS purchase, Unionpay Online Payment and Third Party Payment services. Counter transactions and other Digital Banking services (such as e-Banking and Mobile Banking) are not impacted.

Please apply for chip card replacement for free by visiting our outlets or contacting our 24hr customer service hotline. Comparing with pure magnetic stripe cards, chip cards are not easy to be copied, which can largely reduce the risk of forgery and fraud.

**The service will not be impacted if you are using our Chip - Magnetic Stripe Combined debit card.**

For any queries, please contact our 24hr customer service hotline 8008 30 8008 / 4008 30 8008.

Hang Seng Bank (China) Limited

3 Jun 2020