



Notice of the Launch of Hang Seng HSBCnet Mobile App

Hang Seng China always aim to provide simple, diversified, flexible and secured services to our clients. To cope with fast developing and innovative technology, Hang Seng China is going to launch the HSBCnet Mobile App to our corporate customers on 16 October 2018. The HSBCnet Mobile App will allow you to access Hang Seng HSBCnet in a quick, convenient and secured way. With streamlined interface, clear and detailed layout, you can access your accounts at any time at any place.

The major functions of Hang Seng HSBCnet Mobile App are:

1. Account Information Function

Users can view account balances and recent transactions through Account Information function.

2. Authorization Function

Users with authorization role can authorize the pending instructions via Authorization Function. For each pending instruction, the authorizer can review and take actions like “authorize”, “reject” or “send to repair”.

3. My Alert Function

Users can receive notification of instructions ready for authorization via My Alert function.

4. Touch ID/ Fingerprint ID and Face ID Log in Function

Hang Seng HSBCnet Mobile App supports users to log in by Touch ID, Fingerprint ID or Face ID to enquire Account Information and view My Alert.

You could download the Hang Seng HSBCnet Mobile App from Apple App Store or Baidu App Store so as to enjoy the convenience.

Should you have any enquiry, please contact our 24-hour customer service hotline by dialing
8008308008 (For fixed-line in Mainland China only)
4008308008 (For call if out of Mainland China or using a mobile phone)

Hang Seng Bank (China) Limited

16 October 2018

¹ Hang Seng HSBCnet Mobile App can be only downloaded from the above mentioned stores now. Please download the App from official channels to protect your account safety.