

系统维护通知

尊敬的客户:

为了给您提供更好的服务,恒生中国将在以下时段对系统进行维护:

2025年8月10日(星期日)00:00至2025年8月10日(星期日)04:30

将暂停个人银行e-Banking、手机银行和直销银行服务,恒生HSBCnet服务,数字人民币服务,电话银行服务,借记卡服务,线上支付业务包括银联云闪付业务、微信支付及支付宝支付。

因此给您带来不便,敬请谅解。如有任何疑问,请致电我行客户服务热线 4008 30 8008。

恒生银行(中国)有限公司

二〇二五年八月五日



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SYSTEM MAINTENANCE NOTICE

Dear Customer,

We will conduct system maintenance in order to provide better service.

Personal e-Banking, Mobile APP, Direct Bank Service, HSBCnet, eCNY services, Phone Banking, Debit Card services, Online payment service including UnionPay Online Payment Service, Tenpay and Alipay will be out of service during:

2025-8-10 (Sunday) 00:00am to 2025-8-0 (Sunday) 04:30am.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited 5 August 2025